

LOGISTICS FOR A LIFESAVING MISSION

THE CHALLENGE

A private, non-profit, volunteer medical organization that offers free surgical treatment to patients in developing countries needed life-saving medical supplies sent to Guyana in a two-week timeframe. They reached out to the ICAT Logistics team to assist them with an important mission—and only had a short time to do it.

THE SOLUTION

The client needed 12 pallets of medications, medical equipment, and implants shipped within a two-week timeframe to Guyana, South America. This country notoriously has very few air freight options.

In addition to the difficulty in finding the best air export solution, most of the shipment contained hazardous materials, which required additional documentation and a more thorough customs process.



THE RESULTS

Working together with the client and the destination agent, our operations experts at ICAT devised a solution and provided a seamless customs process despite facing limited options due to the destination. As a result, the pallets were delivered to Guyana even earlier than the requested timeframe!

The ICAT Logistics team took care of everything from start to finish, ensuring all the materials were handled correctly, had the proper documentation, and delivered quickly. With a team of logistics experts at ICAT, the non-profit medical organization had a successful mission, providing 55 life-changing procedures to 50 patients.