

HITTING IT OUT OF THE PARK

THE CHALLENGE

One of ICAT's customers located in Miami called with an urgent shipment from the Boston Red Sox stadium to a major league baseball organization in Venezuela—the Bravos de Margarita. Due to customs issues and delays, they knew they had to contact their reliable shipping partner, ICAT Logistics, to get the freight there as soon as possible.

THE SOLUTION

The customer needed the freight shipped to Valencia, Venezuela. The ICAT team immediately contacted their agent located in Venezuela and asked them to provide shipping instructions. The agent informed ICAT to move the shipment to Caracas instead of Valencia, as it would decrease the transit time. The freight was secured on a direct air service to Caracas and were shipped the next day.

THE RESULTS

The equipment for the Bravos de Margarita baseball team was delivered safely and successfully on-site without any delays. Since this particular event occurred, the infrastructure for shipping cargo to Venezuela has grown exponentially, and ICAT continues delivering freight into and out of this country on a regular basis.



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